



## Plant Warranty

Thank you for choosing Michigan Timber Shack as your preferred landscape source!

### Our Commitment to Quality

At Michigan Timber Shack, every plant is carefully grown and maintained to ensure it is strong, healthy, and ready to thrive in your landscape. Once plants leave our care, it becomes the homeowner's responsibility to provide proper watering, mulching, and ongoing maintenance. If a plant is delivered to you in an unhealthy condition, you must notify us immediately upon delivery so we can address the issue.

### Warranty Coverage

All installed or purchased plant material is accompanied by a 1-year limited warranty as follows:

#### Plants Installed by Michigan Timber Shack

- Covered by a 1-year warranty.
- If a tree dies within the first year, we will replace it with a tree of equal or lesser value.
- Labor, delivery, and installation fees are not included.
- Warranty applies only if plants are properly watered and mulched.

#### Plants Purchased and Installed by Customer or Third Party

- Covered by a 1-year limited warranty.
- If a plant dies within the first year, you will receive a 50% store credit toward a replacement plant.
- Warranty applies only if plants are properly watered and mulched.

### Exceptions (Not Covered Under Warranty)

- Plants purchased at a discounted price, on sale, or at contractor/wholesale pricing.
- Plants damaged by drought, over-watering, animals, insects, disease, mechanical damage, neglect, acts of God, or other conditions beyond our control.
- Plants that are not mulched, under-watered, or over-watered.
- Plants that are not thriving but can be restored to health through pruning, fertilizing, or proper care.
- Covered under 6-month warranty: Concolor Firs and Japanese Maples.
- No warranty: Bareroot bundles, 1, 2, & 3-gallon arborvitae, pine, spruce, and fir trees, jr. giants, boxwoods

### Customer Responsibilities

It is the customer's responsibility to ensure plants are cared for with:

- Consistent watering appropriate to soil type and weather.
- Proper mulching.
- General maintenance and protection from damage.

For additional guidance, please refer to our Plant Watering Guide to help your new plants establish successfully.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*By signing above, I acknowledge that I have read and understand the terms of the warranty as outlined above, including the coverage, exclusions, and my responsibilities for proper plant care.*